

Logistex provide automated materials handling and software (WMS) solutions for warehousing operations, and we are currently seeking a

## *Trainee Systems Hotline Engineer*

**Reference number:** 2022-49, 2022-50

**Salary & Benefits:** Competitive salary, 33 days holiday including Bank Holidays, pension scheme, tax free childcare, cycle to work scheme, free parking

**Hours:** 37.5 per week

**Location:** Kettering

**Contract type:** Permanent

**Role details:** We are looking to recruit two Trainee Systems Hotline Engineers to assist in the management of live issues and expectation of our extensive customer base through the application of the 24 x 7 x 365 hotline function.

Key accountabilities of this role will include but not limited to:

- Gaining the experience and necessary technical skills to undertake a 24 x 7 technical support function in order to support all customers both internal and external via support desk cover.
- Performing basic maintenance activities to ensure that consistent and robust delivery is sustained.
- Undertaking the resolutions to client issues, supporting and assisting the account management team. Including site visits as appropriate.

To be considered for this role you will hold/have/be

- Degree or equivalent in a computing subject
- Full clean driving license
- Fluent in written and spoken English

**Closing date:** 9<sup>th</sup> September 2022

**To apply:** Please submit your CV and covering letter to [careers@logistex.com](mailto:careers@logistex.com)

Logistex Ltd is an equal opportunities employer and will consider all applications on the basis of their relevant merits and abilities.