



Logistex provide automated materials handling and software (WMS) solutions for warehousing operations and we are currently seeking a

Technical Support Specialist, Remote/Hybrid

Location: Remote/Hybrid

Position Type: Permanent

Are you a skilled Technical Support Specialist with expertise in PLC controllers (Siemens, Allen Bradley, SICK) and automation? Join our team and play a key role in providing top-tier technical support for Logistex and OEM materials handling equipment.

What will you be doing?

As part of our Technical Support team, you will handle day-to-day technical issues, ensuring smooth operation of automation and material handling systems. This role involves a mix of field-based work and remote support, including participation in a 24/7 support rota.

What is in it for you?

- Company vehicle/ allowance
- Flexibility: Based in Kettering, Northants, this role offers a hybrid working option,
- Career development opportunities
- Become a member of an Employee-owned trust
- Cycle to work scheme
- Option to buy additional leave
- Option to join Private medical insurance

Key Responsibilities:

- Provide 24/7 technical support for internal and external customers.
- Troubleshoot and resolve PLC and automation-related issues on-site and remotely.
- Analyse MHE (Material Handling Equipment) performance data and develop action plans.
- Assist in the creation of upgrade and enhancement proposals.
- Ensure seamless collaboration between the design, engineering, and support teams.

What are you waiting for? Make your application today!