



Logistex provide automated materials handling and software (WMS) solutions for warehousing operations, and we are currently seeking a

## *Field Service Engineer – Southern Region*



**Reference number:** 2024-26

**Salary & Benefits:** Attractive salary, 264 hours holiday per annum including Bank Holidays, pension scheme, tax free childcare, cycle to work scheme, free parking

**Hours:** Core hours between 06:00 and 22:00 with occasional night shifts

**Location:** Based from home with travel required

**Contract type:** Permanent

**Role details:** To ensure preventative and proactive measures are in place and are maintained to ensure employees are following the Safe Systems of Work issued to them. To Carry out service calls on a preventative and reactive basis at customers premises as required, this will include being on a 24/7 call out rota. Carrying out the Preventive Service Maintenance and repair of customer's site equipment and other manufacturer's products and systems, in full response to customer's requirements. To actively identify work and provide information to support the quotation process to the customer and to support residential sites for holidays, sickness, and recruitment, which involves working shifts and working weekends, as part of a sites own shift patterns. To communicate with the customer in a clear and concise manner and to support the Project and Installation teams, as required. To notify the Field Service Manager on job sheets, of activities carried out and faults found.

**Responsibilities:**

- To complete job sheets, service schedule tick sheets and any other quality records.
- When required, provide assistance in the installation and commissioning of any machines.
- Notify the Field Service Manager of any customer complaint if any are received.
- To comply with the requirements of Service Bulletins
- To comply with the current Service Engineers QA Responsibilities and Health and Safety Requirements
- Raise Quality system queries or suggestions with relevant Manager.
- To assist where possible, the customer in his quality procedures and systems of work
- To assist where possible, other field operations. A main front-line force in the operation of the company.

**Education and Skills** Experience of working with Material Handling Equipment and Automated Process with a solid electrical and mechanical background.  
AC & DC Controls experience, as well as an understanding of Hydraulics and Pneumatics.

**Closing date:** 26th April 2024

**To apply:** Please submit your CV and covering letter to [careers@logistex.com](mailto:careers@logistex.com)

Logistex Ltd is an equal opportunities employer and will consider all applications on the basis of their relevant merits and abilities.