

# O Logistex

**EXPERTS IN WAREHOUSE AUTOMATION** 

LOGISTEX. THE LEADING INDEPENDENT INTEGRATOR FOR WAREHOUSE **AUTOMATION SYSTEM** DESIGN, SPECIFICATION, **INSTALLATION & ONGOING** SUPPORT THAT'S NOT CONSTRAINED BY OWN PRODUCT MANUFACTURING

# FREEDOM OF EXPRESSION 4 AREAS OF EXPERTISE

## **1. Solution Development**

## Q: What if we don't want to be tied to a specific product manufacturer?

Our business is to design the right solution for you - not us. As an independent integrator, we are uniquely positioned to be able to source the best available products from across the industry, giving you the freedom, flexibility and independence to choose the best solution for your business.

Logistex use both simulation and emulation to illustrate how a solution will perform. Using emulation as part of the design process enables different scenarios to be modelled, increasing confidence that the technology proposed is fit for tomorrow's needs.



#### 2. Warehouse Management & Contro

## Q: How can I get the best from my solution?

Our warehouse management software and control systems ensure that once your solution is successfully installed, your warehouse runs to optimum efficiency and productivity levels. User friendly, scalable and fully featured, our LWS Reflex WMS can be deployed stand-alone to manage a manual operation, or as part of a broader offering to provide a fully integrated solution



## 3. Project Delivery

## Q: How can you guarantee that our project will be delivered on time and within budget?

Not only are we experts in our field, our Stage-Gate process guarantees exceptional & dependable delivery. This proven delivery methodology removes risk and provides you with total certainty that your project will be delivered on time and to budget.

If that wasn't reassuring enough, as an independent integrator we can happily manage all other suppliers, including multinational teams across multi-disciplines, to make sure your delivery goes exactly to plan and without drama.



#### 4. Total Lifecycle Support

## Q: How can I be confident that my solution will keep on performing?

When you choose to work with Logistex, we take total responsibility for your automated warehouse system's uptime and performance. From rolling up our sleeves at the design and planning stage right through to an on-going maintenance relationship, we walk beside our clients to deliver exceptional customer service, every step of the way.

Whether you need preventive maintenance, predictive or corrective maintenance, contingency planning, system optimisation or spare parts management – it's about helping clients deliver their business goals and maximising their profitability.



## **EXCELLENT WAREHOUSE** MANAGEMENT SYSTEM

#### LWS REFLEX WAREHOUSE MANAGEMENT & CONTROL SOFTWARE

LWS Reflex has been successfully deployed across multiple vertical markets, internationally, eliminating communication barriers through its loadable language files, ergonomic user screens, standard host and MHE interfaces and sophisticated reporting database.

As well as being Multi-client and Multi-lingual the functionality includes Stock Management, Receiving, Despatching, Cross Dock, Order Picking, Batch Picking, Pick & Put to Light, Pick Walk Optimisation, MHE Control, Sophisticated Storage Rules, User Access Control Features and much more.

LWS Reflex is agile and scalable, so it grows with your business, increases productivity and most importantly – makes your business more efficient. There are no per user licence costs, so no penalty for growth.

- Single software solution for warehouse management and control
- Standard MHE Interfaces
- Standard Host Interface
- Configurable management and control system modules
- Logistex on site operational support teams



## **NO PER USER LICENCE**

## **WMS OR WCS**

Highly configurable - can be used as either a full warehouse management system or an integrated warehouse control

## SYSTEM INTEGRATION

Can be interfaced to operate with



Complementing LWS Reflex, Analytex provides full operational data on screen in graphical easy to read detail. Configurable by user, it provides outstanding levels of warehouse data control and management, delivering key information needed for continuous improvements in service and productivity.

## EXCEPTIONAL TECHNOLOGIES

Logistex are specialists in storage & retrieval, order forwarding, picking and sortation systems. As an independent company with no manufacturing ties, we integrate products from across the industry without compromise. Combining the freedom to source the most suitable equipment from the market with our own in-house software expertise, Logistex blends the various components into a holistic, integrated system. The list of technologies available is extensive, but here are a few of examples of what's out there:



**CONVEYOR SOLUTIONS** 



**PALLET SHUTTLE** 



**PICK BY LIGHT** 



**TOTE SHUTTLE** 



**ROBOTICS** 



**SORTATION SOLUTIONS** 



**HANGING GARMENT** 



A-FRAME



**HIGH BAY** 

# EXPECT TO BE ABLE TO TALK TO AN ENGINEER 24/7

## **Customer Service & Support**

Our phone is answered 24 hours a day, 365 days a year. It's manned by specialist Logistex Engineers, not external call centre staff. You call technical support, you speak to someone technical. It's faster and more effective - it's a sure thing. Just like our ongoing customer service & support.

From full service and maintenance, field service, facilities management, customer training, hotline support and spare parts logistics, you can consistently count on Logistex to provide total support whatever the need, day, time or weather.



**FIELD SUPPORT SERVICES** 



RESIDENTIAL SUPPORT SERVICES



ORIGINAL EQUIPMENT
MANUFACTURER SUPPORT



**REFURBISHMENTS & UPGRADES** 



**HOTLINE SUPPORT** 



**SPARES** 



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