

# Systems Hotline Engineer – Kettering

Reference number: 2020 / 04

Salary: Competitive salary

Hours: 37.5

Location: Kettering

Contract type: Permanent

**Job purpose:** This is a fantastic opportunity to come and work for a growing company with an enviable portfolio of customers. We have an exciting opportunity for a Systems Hotline Engineer to join our Hotline and Systems Support team at Kettering.

Reporting to the Hotline Services and Support Manager you will be responsible for managing the live issues and expectations of our extensive customer base through the application of the 24x7x365 hotline function.

Through support desk cover you will be diagnosing and resolving a variety of technical issues across multiple client systems, supporting & assisting the account management team and assisting in the delivery of upgrades & enhancements to clients. This also may include site visits when appropriate. You will undertake the resolutions to client issues, supporting and assisting the account management team, you may visit sites where appropriate.

**Qualification:**

HNC / HND or above in Software Engineering (or equivalent to)  
Linux / Unix knowledge – essential

**No agencies please.**

**Benefits:** 25 days holiday & 8 bank holidays (increasing with continual service), option to buy extra holidays, Pension Scheme, free parking and cycle to work scheme.

**Closing date:** 27<sup>th</sup> March 2020

**To apply:** Please submit your CV and covering letter to [careers@logistex.com](mailto:careers@logistex.com)

Logistex Ltd is an equal opportunities employer and will consider all applications on the basis of their relevant merits and abilities.