



Increased throughput at In Kind Direct with LWS Reflex Warehouse Management Software

Logistex installed its LWS Reflex Warehouse Management Software into In Kind Direct's and TSB Supply Chain's operation to control the receiving, put-away, picking and packing of despatch orders. LWS Reflex is a scalable and flexible system which allows the user to simply access the built in functionality as and when it is needed, from simple manual operations to a fully-fledged automated warehouse.

Features:

- Fast pick zone
- Dynamic pick face with reverse replenishment



TSB Supply Chain & In Kind Direct
Product giving for social good



The Client's Brief:

Founded by HRH The Prince of Wales in 1996, In Kind Direct distributes new consumer goods donated by companies to over 9,000 UK charities working in the UK and overseas. In the last 21 years In Kind Direct has distributed £200 million in value of goods from more than 1,000 companies. Find out more at: www.inkinddirect.org

TSB Supply Chain looks after In Kind Direct's distribution and logistics operations. TSB Supply Chain specialises in eCommerce fulfilment and managed return services, giving online retailers a competitive edge. The operation at In Kind Direct was previously using a cloud based WMS that did not have the functionality to support the growth of the business. TSB Supply Chain saw the potential of LWS Reflex to improve the operation, with in-built functionality to match the client's needs as they grow and develop in future years.

The Logistex Solution:

LWS Reflex is a scalable and flexible system which allows the user to simply access the built in functionality as and when it is needed, from simple manual operations to a fully-fledged automated warehouse.

LWS Reflex replaced the existing cloud based WMS, with a reported 30% increase on throughput. Reflex controls the receipt, put-away, allocation, picking and packing of despatch orders. The solution includes a bespoke receiving system. The warehouse does not know what goods it is receiving until the stock is received, and it may be a SKU it has never seen before. Stock is identified and booked in, then made available to customers on the In Kind website. Despatch orders are then received and the stock is allocated, picked, packed and despatched using standard functionality.

Graham Best, CEO of TSB Supply Chain, said; "There were numerous reasons for choosing Logistex's LWS Reflex WMS, the depth of functionality, a system which offers great value and it will grow with us. Logistex has an impressive client base, but from the start we didn't feel like just another customer, we were a team, all working towards the same final goal."